

California Medical Provider Network

Who it Benefits and How it Works

Lodestar Claims & Risk Services, Inc. offers access to an extensive custom Medical Provider Network (MPN) with experienced occupational medicine professionals to provide timely and quality care to injured workers with the goal of returning them to work as soon as it is medically appropriate.

Benefits to Employees

- Timely access to medical care
- Choice of quality physicians with focus on occupational care
- Availability of MPN Medical Access Assistants to help with finding providers and scheduling appointments (available Monday-Saturday)
- Appropriate treatment for work-related injuries per state MPN rules and regulations

Benefits to Employers

- Network of quality, occupation-focused providers
- Ability to direct care of the injured employee to MPN providers for the life of the claim vs. 30-day medical control if the employer chooses not to participate in an MPN
- Cost Savings - Contracted control of medical fees
- Adherence to evidence-based standards of care in accordance with the state's Medical Treatment Utilization Schedule
- Focus on returning injured employees to work as quickly and safely as possible
- Formal complaint process to address provider issues

Employer Responsibilities:

Proper participation is vital to the success of MPN utilization. MPN "enrollment" or "implementation" is done on a claim-by-claim basis by providing the MPN Employee Notification at the time a work-related injury is reported and referring injured employees to MPN providers for initial care.

To participate in the MPN, employers should:

1. Provide the MPN Employee Notification at the time a work-related injury is reported.
2. Update your State Form DWC-7 Notice to Employees – Injuries Caused by Work to include the Lodestar MPN information.
3. Select an occupational or urgent care clinic from within the MPN to serve as your designated initial injury treatment facility. This should be done for each plant/location. Access the Provider Directory here: <https://www.lodestar.com/find-a-network-provider>

For additional information, including Frequently Asked Questions, please visit:

[LODESTAR.COM/CAMPN](https://www.lodestar.com/CAMPN)

Lodestar Claims & Risk Services, Inc. (Previously PMA Management Corp.) is a top 10 national third-party administrator (TPA) providing claims administration and risk management services to middle-market and large employers, carriers, and distribution partners across all 50 states. Founded more than 30 years ago, the company helps organizations manage claims complexity, reduce total cost of risk, and support safer, healthier workplaces. Lodestar delivers specialized expertise across multiple industries through a high-touch service model and tailored claims solutions, resulting in 97% of clients being repeat buyers. Lodestar is a standalone operating company within Old Republic.