

Texas Health Care Network

Lodestar Claims & Risk Services Inc. workers' compensation plans provide access to an extensive Health Care Network (HCN) made up of experienced medical professionals who deliver timely, high-quality care to injured workers, with the goal of returning them to work as soon as medically appropriate.

Benefits to employees

- Timely access to medical care
- Choice of quality physicians with focus on occupational care
- Treatment for work-related injuries in accordance with TX HCN rules and regulations

Benefits to employers

- Cost Savings—Contracted control of medical fees and oversight of medical treatment
- Certification in all 254 counties in the State of Texas, offering excellent network coverage and quick access to quality care
- Primary treating doctor specialty types are limited to include only those specialties best equipped to manage a workers' compensation injury
- Services requiring preauthorization are defined by the Network to ensure care is medically appropriate
- Treatment within the HCN is managed by requiring HCN approval any time an injured employee seeks to obtain care outside the network
- Participating providers agree to adhere to all Network treatment and return-to-work guidelines
- Collaboration between all involved parties with the goal of improving outcomes, reducing claims costs, and returning injured employees to work as soon as medically appropriate.

Employer Responsibilities

- Employers are required to provide employees with an Employee Notice of Network Requirements (Employee Notice) and maintain proof of employee notification by obtaining a signed Employee Acknowledgement Form. The Employee Notice describes the requirements and details for an employee to obtain health care through the HCN.
- The Employee Notice is required to be provided to all employees when the HCN is implemented or within 3-days of hire to new employees, once the program is in place.
- The Employee Notice is required to be given to the employee again after you have notice of a compensable injury. Additionally, employers are required to post notice of the HCN at each place of employment.

For additional information, including Frequently Asked Questions, please visit:

lodestar.com/managed-care

Lodestar Claims & Risk Services, Inc. (Previously PMA Management Corp.) is a top-10 national third-party administrator (TPA) providing claims administration and risk management services to middle-market and large employers, carriers, and distribution partners across all 50 states. Founded more than 30 years ago, the company helps organizations manage claims complexity, reduce total cost of risk, and support safer, healthier workplaces. Lodestar delivers specialized expertise across multiple industries through a high-touch service model and tailored claims solutions, resulting in 97% of clients being repeat buyers. Lodestar is a standalone operating company within Old Republic.

© 2026 Lodestar Claims & Risk Services, Inc.

All Rights Reserved.

Lodestar.com

Lodestar.com